

## **Complaint form**

Not satisfied with our services?

Talk about it with your consultant/contact person or an employee. Perhaps this conversation will provide a solution.

If you still want to submit your complaint, please use this form.

## PROCEDURE

Tracé Brussel wants to tackle unemployment in Brussels. Employment counselling is very important in this regard.

If you are not satisfied with the contact or service, we would like to hear from you!

When we receive your complaint, we will send you a message and start an investigation. You can expect the result within 30 working days.

Not yet satisfied with the answer? Please contact Steef Corijn, director Tracé Brussel vzw, Antwerpselaan 26, 1000 Brussels, steef.corijn@tracebrussel.be

## Full name:

Address:	
Telephone or mobile number:	
E-mail:	
Complaint:	
- Which service you're complaining about?	
🗖 Werkwinkel 🛛 Leerwinkel 🗖 Infopunt Jobstudent 🗖 Partnerwerking 🛛	<b>O</b> ther
- Who is the complaint about:	
Name:	
- Describe your complaint here: date:/	./

Send this form to Tracé Brussel vzw, Antwerpselaan 26, 1000 Brussels or info@tracebrussel.be.